

- **WEB-SURVEYS**
- **ASSESSMENTS**

**HR Now!** has complete Internet research capabilities and a substantial amount of experience with Internet interviewing. Our Internet server supports unlimited simultaneous usage by study respondents and can handle about 1,500 simultaneous "clicks"-more than sufficient capacity for the volume required by most Internet based projects.

HR Now! offers a variety of feedback tools that contribute to the overall success of an organization and improve professional development.

Web Surveys

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Interviewing

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Employee Satisfaction

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Conjoint studies

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Customer satisfaction

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Mall intercepts

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Website feedback

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Study Design

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Focus Groups

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Data Collection

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Data Entry

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Coding

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Sample Design

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Scanning

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Statistical Analysis

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Computer Reporting

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Management Reporting

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Executive Presentations

## **360° Feedback Tools**

Offering a variety of 360 Feedback tools for a management team. Understanding the value of the assessment tool and enriching the 360 feedback process are the goals of the HR Now! team.

## **Cultural Assessments**

Designed to examine personal biases and learn the impact of cultural differences in the selection process and how to manage those differences.

## **Customer Satisfaction Surveys**

Developing customer satisfaction web based surveys that allow customers to express their views and further help management understand how individual interaction can contribute to the overall success of the organization, customer loyalty and retention.

## **Individual and Team Assessments**

Allow an employee to take a personal in-depth look at themselves and to improve their professional development. Team Assessments can help a team build cohesiveness and team spirit. Assessments can benefit organizations through reducing turnover, improving retention and managing differences.